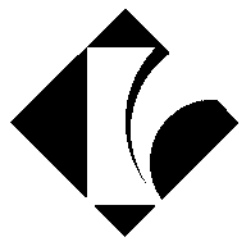


SMART WEIGHING SOLUTIONS



rinstrum

R300 Series
(R310, R320 and R321)
Digital Indicator
Operator Manual

For use with Software Versions 1.1 and above

R300-601-150

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“Everything should be made as simple as possible, but not simpler.”

- Albert Einstein -

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1. Introduction

The Rinstrum **R300 Series** are precision digital indicators using the latest Sigma-Delta A/D technology to ensure fast and accurate weight readings.

This manual contains information on the operation of the **R310**, **R320** and **R321**.

Note: The **R321** is the **R320** enclosed in a stainless steel housing. In this manual any reference to the **R320** includes the **R321**.

Unless otherwise indicated, all information will apply to the **R310**, **R320** and **R321**. For the purposes of readability, where all instruments are being described, they will be referred to as the **R300 Series**.

1.1. Approvals

- NSC approval (4000 divisions at 0.8 μ V/division).
- NMI approval (4000 divisions at 0.8 μ V/division).
- C-tick approved and CE approved.

1.2. Features

- **R310** has Zero and Tare functionality.
- **R320** has Zero and Tare functionality as well as battery backed clock/calendar, special function key (for counting, live weight averaging, peak-hold, etc.).

1.3. Manuals

For more information on the **R300 Series** refer to the **R300 Series Reference Manual**, **R300 Series Quick Start Manual** and **R300 Series Communications Manual** (available free of charge from www.rinstrum.com).

R310



R320



R321



2. Safety

2.1. Operating Environment

- Operating Temperature: –10 to 50°C
- Humidity: <90% non-condensing
- Operating Voltage: Shown on Rear Label

2.2. Electrical Safety

- For your protection all mains electrical hardware must be rated to the environmental conditions of use.
- Pluggable equipment must be installed near an easily accessible power socket outlet.
- To avoid the possibility of electric shock or damage to the instrument, always switch off or isolate the instrument from the power supply before maintenance is carried out.

2.3. Cleaning

- To maintain the instrument, never use harsh abrasive cleaners or solvents. Wipe the instrument with a soft cloth **slightly** dampened with warm soapy water.

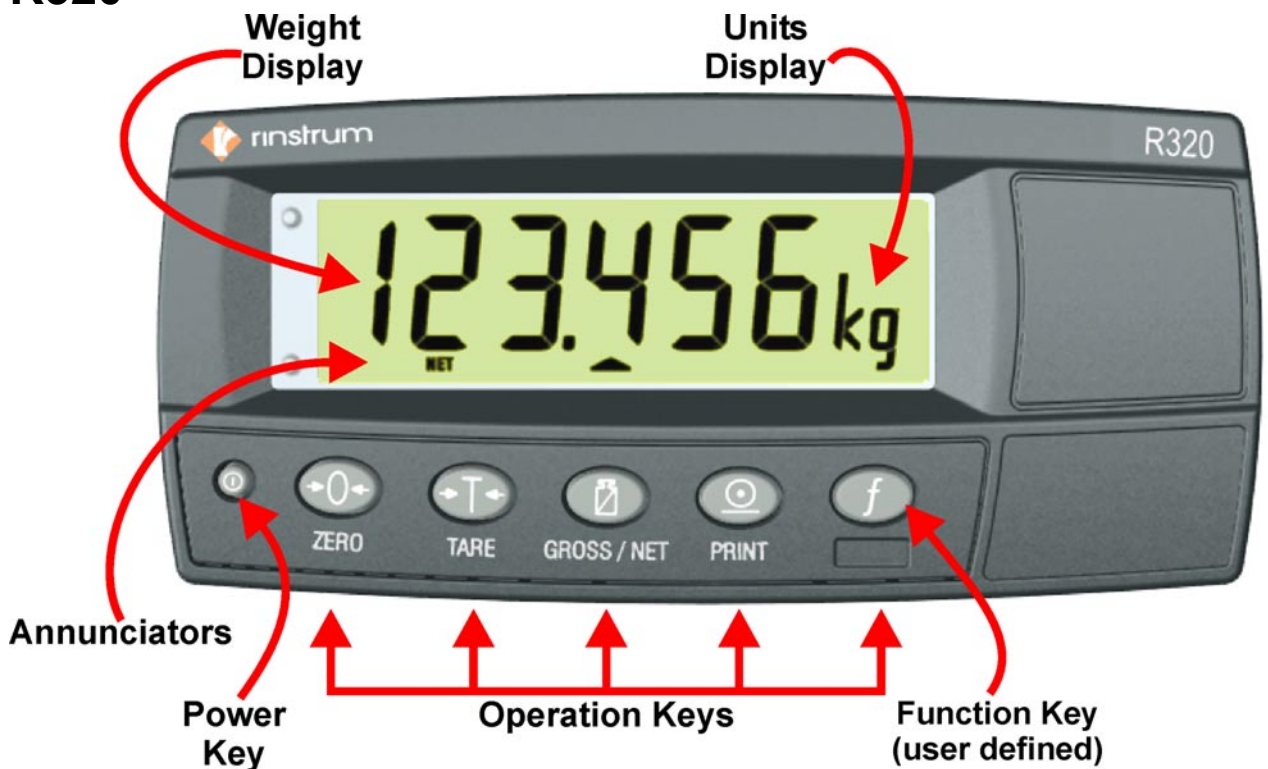
3. Basic Operation

3.1. User Interface Display and Controls


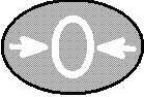
R310

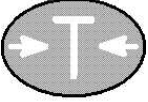

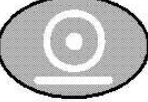



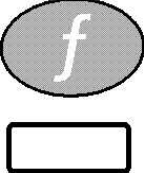
R320



3.2. Operation Keys

Key	Description
	<p>POWER: The <POWER> key is used to turn the instrument on and off.</p> <ul style="list-style-type: none"> • To initially turn the instrument ON: Press and hold the <POWER> key until the display starts up. • To turn the instrument OFF: Press and hold the <POWER> key for three seconds. The instrument will display OFF followed by the three-second countdown. <p>Note: If the <POWER> key has been locked, the instrument cannot be turned off from the front keypad.</p> <ul style="list-style-type: none"> • Battery Operation: When using batteries the backlight will automatically turn off to conserve power after a short period of inactivity. A short press of the <POWER> key will turn the backlight on again. • Automatic Operation: The <POWER> key has a memory function associated with it. This means that the state of the power setting is remembered even if external power is interrupted. It is therefore possible to turn the instrument on in the safe knowledge that it will operate whenever external power is available and will not need to be manually turned on again if the power is interrupted.
 <p>ZERO</p>	<p>ZERO: The <ZERO> key is used to perform a Zero adjustment on the scale display when an empty scale has drifted away from a true zero reading.</p> <ul style="list-style-type: none"> • On the R320, the Zero adjustment is stored when power is removed and is re-used when next powered up. • Long Press: When the indicator is set to Industrial mode a long press of the <ZERO> key will remove any stored zero adjustment.








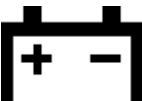
Key	Description
 <p>TARE</p>	<p>TARE: The <TARE> key is used to temporarily set the scale to zero (such as cancelling the weight of a carton before performing a filling operation). The display will show the Net weight and the Net annunciator will be lit.</p> <ul style="list-style-type: none"> • The <TARE> key can operate in all modes (ie. Industrial, OMIL and NTEP). • The weight tared is deducted from the allowable range of the scale, reducing the maximum weight that can be displayed. • On the R320, the Tare adjustment is stored when power is removed and is re-used when next powered up.
 <p>GROSS/NET</p>	<p>GROSS/NET: The <GROSS/NET> key toggles the weight display between the Gross weight and the Net weight (provided that a Tare has previously been acquired using the <TARE> key).</p>
 <p>PRINT</p> <p>R320 Only</p>	<p>PRINT: The <PRINT> key on the R320 will trigger an output of the current weight reading if a printer or computer has been attached to the instrument and the manual print function has been selected.</p> <ul style="list-style-type: none"> • The PRINT prompt is displayed while waiting for the printer to accept data. • If the printer is offline the PRINT prompt will remain for a maximum of 10 seconds before the operation is cancelled. • Each weight printed is automatically added to an internal total weight. • Long Press: A long press of the <PRINT> key will print the total. The total weight is then cleared automatically.

Key	Description
 TEST R310 Only	<p>TEST: The <TEST> key on the R310 is used to initiate a display test.</p> <ul style="list-style-type: none"> Once pressed the display is shown with all segments clear, then all segments lit and then all segments clear again before returning to normal operation. On the R320 the equivalent function is available only when TEST has been assigned to the user defined <FUNCTION> key. Refer to Testing the Display page 13.
 R320 Only	<p>FUNCTION: The <FUNCTION> key on the R320 is programmable to suit customer requirements. A label identifying the special function will be attached. Refer to Special Functions page 13 for details of the available functions.</p> <ul style="list-style-type: none"> Long Press: A long press of the <FUNCTION> key may be used for certain functions depending on the primary function of the key.

3.3. Stability Considerations

Once a <ZERO>, <TARE> or <PRINT> key is pressed the unit waits for a stable valid reading before performing the associated operation. If the weight readings remain unstable or invalid due to some diagnostic error for longer than 10 seconds, the operation is cancelled and the **STABLE ERROR** message is displayed.

3.4. Annunciators

Symbol	Name	Description
	ZERO	Visible when the gross reading is within $\pm \frac{1}{4}$ of a division of true zero.
	NET	Visible when the displayed reading represents Net weight.
	MOTION	Visible when the displayed reading is not stable.
	OVER	Visible when the setpoint weight is over the setpoint target.
	UNDER	Visible when the setpoint weight is under the setpoint target.
	ZERO BAND	Visible when the displayed weight is within the zero 'dead' band setting. (The zero band symbol shows near the top right corner of the display.)
	HOLD	Visible when the displayed reading is held.
	LOW BATTERY	Visible when battery voltage is too low and batteries need replacing or recharging. (The low battery symbol shows in the top right corner of the display.)

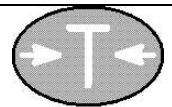
4. Basic Weighing

4.1. Normal Weighing

- Ensure instrument is On and **Zero** annunciator is lit.
- Place your item on the weigh platform.
- Read the weight display.

4.2. Using Tare

- The indicator displays zero with **Zero** annunciator lit.
- Place the container on the weigh platform.
- Press the **<TARE>** key.



TARE

- The indicator will show the displayed zero weight and the **Net** annunciator will be lit.
- Fill the container to the required weight.
- Press the **<GROSS/NET>** key to toggle between the Net weight and the Gross (total) weight.

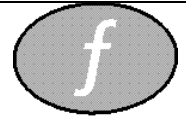


GROSS/NET

5. Special Functions (R320 Only)

5.1. Testing the Display

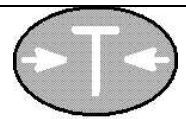
- Press the **<TEST>** key to clear the display then show all segments of the display then clear the display again before returning to normal operation.



Note: This feature is also available on the **R310**. For more information refer to **TEST** key page 10.

5.2. Counting

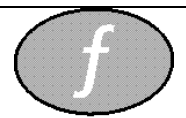
- Place the container on the weigh platform and press **<TARE>** if required.



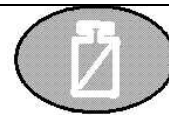
TARE

- Place the sample pieces to be counted on the weigh platform.

- Press and hold the **<COUNT>** key for two seconds. The default number of pieces in the sample will be displayed.

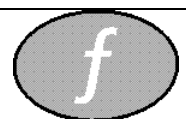


- Use the **<GROSS/NET>** and **<PRINT>** keys to alter the number of pieces.



GROSS/NET and **PRINT**



- Press **<COUNT>**. The current sample will be stored against the entered pieces. The letter **p** (for pieces) displays when in counts display.





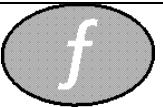

- Press the **<COUNT>** key to toggle between the weight display and the counts display.

- If printing is enabled the sample quantity and weight will be printed.







5.3. Units Switching (kg / lb)

<ul style="list-style-type: none"> Press the <UNITS> key to switch the display between kilograms and pounds. 	 
<ul style="list-style-type: none"> Printing and serial communications will use the units displayed (either lb or kg). 	



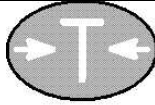
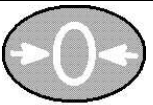
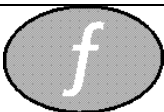

5.4. Hold

<ul style="list-style-type: none"> Press the <HOLD> key to hold the displayed weight at its current weight. 	 
<ul style="list-style-type: none"> The Hold annunciator will be lit. 	
<ul style="list-style-type: none"> Press the <HOLD> key again to release the weight reading and return the display to normal weighing. 	 
<ul style="list-style-type: none"> All printouts that print the displayed weight will use the held weight reading if it is currently being displayed. 	

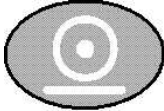


5.5. Peak Hold

<ul style="list-style-type: none"> Press the <PEAK> key to show the largest absolute weight, either positive or negative (eg. -30 is larger than 25). The R320 compares the current weight reading with the stored peak and updates the peak reading whenever a larger weight is detected. 	 
<ul style="list-style-type: none"> The Hold annunciator will be lit. 	
<ul style="list-style-type: none"> Press the <PEAK> key to toggle between the current weight and the peak weight. When displaying the peak weight the Hold annunciator will be lit. 	 
<ul style="list-style-type: none"> When displaying the peak weight, press and hold the <PEAK> key for two seconds to clear the peak value and reset back to 0 (zero). 	 
<ul style="list-style-type: none"> All printouts that print the displayed weight will use the held weight reading if it is currently being displayed 	

5.6. Live Weighing

<ul style="list-style-type: none"> • Press and hold the <LIVE WT> key to switch between normal weighing and live weight mode. The display will briefly show NORMAL or LIVE.WT. • Note: During normal weighing, this key operates exactly like a manual <HOLD> key. 	 
<ul style="list-style-type: none"> • When in Live-Weight mode and while the Net weight is within the zero 'dead' band, the instrument shows the current weight. 	
<ul style="list-style-type: none"> • Press the <TARE> or <ZERO> key to clear any residual weight and return the scale to the zero state. 	  TARE or ZERO
<ul style="list-style-type: none"> • Move the animal on to the weigh platform. • Once the weight moves outside the zero 'dead' band the instrument begins to calculate a long-term average that compensates for any movement in the mass. The instrument flashes the Hold annunciator and shows the current average value. • The Hold annunciator is steady when the final sample weight is shown on the display. 	
<ul style="list-style-type: none"> • Press the <LIVE.WT> key to force the sample to be recalculated. 	 
<ul style="list-style-type: none"> • Once the animal is removed, the R320 automatically clears the previous reading ready for the next animal. 	

5.7. Showing Totals

<ul style="list-style-type: none">• The <PRINT> key is used not only to print the current weight but also to add that weight to the current total.	 PRINT
<ul style="list-style-type: none">• When the <TOTAL> key is pressed, the indicator displays COUNT followed by the number of items in the total.	 TOTAL
<ul style="list-style-type: none">• After this the indicator displays TOTAL followed by the current total weight.	
<ul style="list-style-type: none">• If the total weight is too large to display in six digits, the weight is shown in two sections labelled with the upper six digits displayed before the lower six digits.	
<ul style="list-style-type: none">• Press and hold the <PRINT> key to cause the total accumulated weight to be printed and then cleared.	 PRINT

6. Error Messages

6.1. Weighing Errors

Error	Description	Resolution
(U - - - - -)	The weight is below the minimum allowable weight reading.	Increase the weight or decrease the minimum allowable weight reading.
(O - - - - -)	The weight is above the maximum allowable weight reading. Warning - overloading may damage mechanical scale elements.	Check the condition of load cell connections. Check for damaged load cell.
(ZERO) (ERROR)	The weight reading is beyond the limit set for Zero operation. The operation of the <ZERO> key is limited in the setup during installation. The indicator cannot be Zeroed at this weight.	Increase the Zero Range (OPTION: Z.RANGE) or use the <TARE> key instead.
(STABLE) (ERROR)	Scale motion has prevented a <ZERO> , <TARE> or <PRINT> operation from occurring on command.	Try the operation again once the scale is stable.

6.2. Setup and Calibration Errors

Error	Description	Resolution
(ENTRY) (DENIED)	The instrument may be in Safe Setup and an item that needs Full Setup has been selected for editing.	Access Full Setup to edit the item.
	When accessing setup, more than three attempts have been made with the incorrect passcode.	Turn the instrument off. When the instrument is turned back on, enter the correct passcode to access setup.
(LIN.PT) (LO)	An attempt has been made to place a linearisation point below zero.	Incorrect linearisation point entered (must be between zero and full scale).
(PT.TOO) (CLOSE)	An attempt has been made to place a calibration point too close to an existing calibration point.	Re-enter the calibration point. Points must be spaced by at least 2% of full scale from each other.
(RES) (LO)	The scale build is configured for less than 100 graduations.	Check the resolution (count-by) and capacity settings.
(RES) (HIGH)	The scale build is configured for more than 30,000 graduations.	Check the resolution (count-by) and capacity settings.
(SPAN) (LO)	The load cell signal range (span) is too small for these settings.	Incorrect span weight entered (must be between zero and full scale). Scale wiring incorrect. Wrong load cell capacity (too large). Wrong or no calibration weight added to scale.
(SPAN) (HI)	The load cell signal range (span) is too large for these settings.	Incorrect span weight entered (must be between zero and full scale). Scale wiring incorrect. Load cell capacity too small for application.
(ZERO) (LO)	An attempt has been made to calibrate zero below -2mV/V.	Scale wiring incorrect.
(ZERO) (HI)	An attempt has been made to calibrate zero above +2mV/V.	Remove all weight from scale. Scale wiring incorrect.

6.3. Diagnostic Errors

- Check: Service personnel can check this item on site.
- Return for Service: The instrument must be returned to the manufacturer for factory service.

Error	Description	Resolution
(E0001)	The power supply voltage is too low.	Check supply
(E0002)	The power supply voltage is too high.	Check scale / cables
(E0010)	The temperature is outside of allowable limits.	Check location
(E0020)	Scale build is incorrect. The number of graduations has been set too low or too high.	Fix up scale build
(E0100)	The digital setup information has been lost.	Re-enter setup
(E0200)	The calibration information has been lost.	Re-calibrate
(E0300)	All setup information has been lost	Enter setup and calibrate
(E0400)	The factory information has been lost.	Return for Service
(E0800)	The EEPROM memory storage chip has failed	Return for Service
(E2000)	ADC Out of Range Error. This may be caused from a broken load cell cable.	Check BUILD:CABLE setting. Check load cell cable, wiring, etc.
(E4000)	The battery backed RAM data has lost data.	Re-enter setup
(E8000)	The FLASH program memory is incorrect	Return for Service

The **E** type error messages are additive. For example if instrument is running off batteries and the temperature drops, the battery voltage may be too low. The resulting error messages will be **E0011** (0001 + 0010). The numbers add in hexadecimal as follows:

1 - 2 - 3 - 4 - 5 - 6 - 7 - 8 - 9 - A - B - C - D - E - F

(For example, 2 + 4 = 6, or 4 + 8 = C)

SMART WEIGHING SOLUTIONS

