

PRIVACY POLICY

This page describes how this website manages the processing of personal data of users who consult it. Data-processing is carried out in compliance with the criteria stipulated by the European regulation on protection of personal information, Reg. 2016/679/EU and any other national legislation, measure or authorisation of the Competent Authority related to it. According to the legislation, processing must be based on principles of fairness, lawfulness and transparency and the protection of your privacy and rights.

The information is provided only for the site www.fromm-stretch.com and not for other websites that may be consulted by the user through links.

THE DATA CONTROLLER

Following consultation of this site, data relating to identified or identifiable persons may be processed. The **Data Controller** is **Fromm Wrapping Systems Srl**, in the person of its legal representative pro tempore, with registered office in **Viale del Lavoro, 21 - 37013 Caprino Veronese (VR)**, Tel: **045/2057300**, e-mail: frommwrappingsystems@legalmail.it.

PLACE OF DATA PROCESSING AND COMMUNICATION

The processing operations connected to the web services of this site take place at the aforesaid registered office of the Company and are carried out by the Company's personnel and/or by external persons in charge of duly appointed maintenance and updating operations. No data from the web service is communicated or disseminated.

The personal data provided by users who request services, performance or information are used only to perform the service or performance requested or to provide the information requested and are communicated to duly appointed third parties only where this is necessary for that purpose.

TYPES OF DATA PROCESSED

Navigation data

The computer systems and software procedures used to operate this website acquire, during their normal operation, some personal data whose transmission is implicit in the use of Internet communication protocols.

This information is not collected in order to be linked with identified interested parties, but by its very nature could, through processing and association with data held by third parties, allow users to be identified.

This category of data includes IP addresses or domain names of computers employed by users connecting to the site, URI (Uniform Resource Identifier) of requested resources, the time of the request, the method used to submit the request to the server, the size of the file obtained in response, the numerical code indicating the status of the response from the server (successful, error, etc..) and other parameters relating to the operating system and computer environment.

This data is used only to obtain anonymous statistical information on the use of the site and to check its proper functioning. The data could be used to ascertain responsibility in the event of hypothetical computer crimes against the site. It is not necessary to request consent for this data, limited to the above-mentioned purpose.

Data provided voluntarily by the user

The optional, explicit and voluntary sending of information by means of exchange such as, for example, e-mail to the addresses indicated on this site or filling specific section forms with mandatory and optional fields, involves the subsequent acquisition of information and the sender's address, necessary to respond to requests for services and/or information. For this data, and only for the above mentioned purpose, it is not necessary to request consent.

Cookies

The site's cookie policy is regulated and described in the *cookie policy* on this site.

OPTIONAL PROVISION OF DATA

Apart from that specified for navigation data, the user is free to provide personal data to request services and/or information. Failure to provide it may make it impossible to obtain what has been requested.

PROCESSING PROCEDURES

Personal data is processed by the owner and managers duly appointed for the proper fulfilment of the purposes indicated by means of electronic tools and paper files, as well as using security measures to ensure the confidentiality of personal data and to avoid undue access by unauthorised persons. The data controller does not use automated processes, including profiling, for the purposes set out in this statement. The site contains a "newsletter" section, within which, by entering your contact information (e-mail address) you can receive information and commercial offers about our products. You will be guaranteed the option to cancel your registration to the service at any time.

PROCESSING TERMS

The Owner will process personal data for the time necessary to fulfil the above purposes and in any case for no longer than 2 years from the acquisition of the data for the purposes of processing.

SCOPE OF COMMUNICATION AND DISSEMINATION

The Owner declares that your data will not be subject to communication or of diffusion.

RIGHTS OF THE PERSONS CONCERNED

Pursuant to Articles 15-22 of the G.D.P.R. the interested party has the right to ask the data controller for access to his/her personal data or for its rectification or deletion or to limit any processing that concerns him/her, and has the right to oppose its processing and request its portability.

The request can be made by email, fax or registered letter with subject: "request by the interested party" specifying in the request the right that the interested party wants to exercise (cancellation, rectification, portability, oblivion), together with a valid certified/e-mail address for delivery of the response.

The data controller or whomsoever appointed by him, will proceed to satisfy the request within 30 days from the date of receipt. If the answer is complex, the time may be extended to a further 30 days, subject to timely notification to the interested party.

If you deem it necessary to assert your rights, you have the right to make a complaint to the competent monitoring authority, being the National Privacy Authority, with headquarters in Palazzo Monte Citorio 121, Rome, garante@gpdp.it.

Date of update, 1st October 2018